

Capability Statement
The Organizational Excellence Group (OEG)
The University of Texas at Austin (UT)

Staff

The SOE Group is lead by Michael Lauderdale, Ph.D. a Professor at UT with over 30 years experience in research and working with Texas State Government. Noel Landuyt, Ph.D. is a Research Associate and Lecturer at UT. He coordinates the research activities and has over 15 years of experience. Both have worked with the Governor's Office, the Legislative Budget Board, and provided testimony and documentation in support of research efforts to various legislative committees and governmental officials.

Technical support is lead by Nicole Edwards. She is an experienced systems analyst working in support of the projects. When warranted, UT's computation group provides additional technical support or select contractors are retained as needed. The SOE group also collaborates with groups in the UT's Management Information Systems, MBA, School of Public Affairs and various other UT programs.

Deborah Duvall provides support for many projects. Deborah is a Licensed Master Social Worker, a specialist in administration and planning, and brings past experience in business, healthcare, and social work research.

Technology

UT maintains both Unix and WNT broadband Internet servers capable of thousands of simultaneous hits. UT has redundant systems ensuring data integrity through sequential and full backup procedures and providing for minimal server downtime.

Various methods of data collection are used as appropriate to specifications of the defined project. For online data collection, scripting methods such as cgi, asp, sql, java, and jsp are used. Data also may be collected in SQL or Access database systems. For data collected using hardcopy material (paper and pencil surveys), OMR (Optical Mark Recognition) forms and scanners are used.

Reporting functions are maintained in SQL and Access databases and generated in various formats such as HTML, pdf and Access data files. We maintain the most current and reliable hardware systems.

Facility Information

We are located on the University of Texas at Austin Campus.

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Our website is www.survey.utexas.edu and email is soe@uts.cc.utexas.edu.

